



## DOG AND CAT ACCESS POLICY

1. All guests with pets must complete and sign the pet admission form, and pay a fee of €50 per night and per animal. This fee applies, with the exception of guide dogs, which are exempt from any charge. However, in the case of the AP Lago Montargil Conference & Spa, special special conditions will apply after 7 nights' stay. Please note that accommodation capacity is limited to two animals per room and is subject to availability on request.
2. Food and bed are included in the 50€ charge. However, at the AP Lago Montargil Conference & Spa, we offer a special kit for pets, containing various surprises designed especially for the comfort and and entertainment for the pet.
3. The animals must meet the requirements established by current legislation, which include:
  - Having an up-to-date Vaccination Bulletin, with the Anti-Rabies Vaccination (from the age of 4 months);
  - Having a microchip implanted, an obligation for dogs born after 1 July 2008. Dogs considered dangerous or potentially dangerous breeds, hunting dogs and dogs exhibited for profit, born after 2004, must also be duly identified with a microchip;
  - Be duly registered and licensed as required by law.
4. The guest/owner must bring their pet's up-to-date legal documentation with them and be prepared to present it whenever requested.
5. The guest/owner is responsible for the cleanliness and hygiene of their pet's waste, both outside and inside the villas.
6. Pets must weigh a maximum of 40kg (88lbs), with the exception of guide dogs. Only dogs and cats will be accepted as pets. Pet breeds must be informed to the hotel in advance and are subject to approval.
7. The Hotel reserves the right to request the immediate removal of any animal that displays dangerous or unacceptable behaviour, such as biting, scratching, excessive barking or showing signs of illness, as well as urinating or defecating in public areas. In addition, no more than two pets are allowed in the guest villas. Failure to comply with these rules may result in expulsion from the property and the owner being held responsible for all the consequences and expenses associated with this act.
8. Pets, with the exception of guide dogs, are not allowed in public areas such as the spa, gym, swimming pools, bars, restaurants and terraces. When animals are in any public area of the hotel, they must be on a lead or carried by their owners, with the exception of guide dogs.



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9. Pets should never be left alone in the room for longer than 1 hour.
10. To ensure the safety and comfort of the pet, the Housekeeping, F&B and/or Maintenance teams will only enter the room if the pet is not present or, if it is, is properly restrained with a lead or other appropriate equipment. We ask that you use the "Do Not Disturb" sign outside the room door whenever the animal is in the room. However, the hotel cannot be held responsible for pets escaping or going missing. The guest/owner should contact reception to arrange a convenient time for the hotel to carry out cleaning, tidying or maintenance services in the room.
11. Animals of breeds considered to be dangerous or potentially dangerous, such as: Argentine dogue, pit bull terrier, rottweiler, American staffordshire terrier Argentinian, pit bull terrier, rottweiler, American staffordshire terrier and stafford bull terrier.
12. The pet owner agrees to release, defend and indemnify AP Lago Montargil & Villas from any and all claims or damages related to their pet or their stay at the hotel, including claims from third parties.
13. Upon check-in, the hotel will request a valid credit card to cover any damage or extraordinary cleaning related to the pet's stay. By signing this agreement, the pet owner is formally authorising the Hotel to charge these costs to the credit card during or after the stay.

I have read, understood and received a copy of the Regulations for the admission of animals to the AP Lago Montargil Conference & Spa, and I undertake to comply with them in full. I recognise that I am responsible for any damage or damage caused by my pet.

I sign as proof that I have understood and agree with the policies on access to dogs and cats.

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